

CHEMCOURIERS



Transport Specialists in Hazardous Goods Distribution

What we do.....

Chemcouriers specialises in the nationwide transportation of packaged chemicals and liquids, of both a hazardous and non-hazardous nature.

Chemcouriers have the capabilities of moving classes: 2, 3, 4, 5, 6, 8 & 9

Chemcouriers has invested large amounts of money in specialised segregation equipment; which enables us to efficiently and legally transport multiple classes of dangerous goods within the same vehicle.

Chemcouriers unique services provide the performance and image benefits that only the use of a specialist company can give. Consistently better transit performance is gained through avoiding incompatible products and food stuffs.

Key aspects of the Chemcouriers offering are:

- Approved segregation devices
- Ongoing dedicated dangerous goods training
- Bulk DG licensed drivers
- Comprehensive vehicle & Depot spill kits
- Compliancy with DG regulations within Australia as stated by the ADGC-7
- Emergency Response Contractor, available 24/7

Where we are.....



Chemcouriers maintains full control of your freight from collection through to delivery, by means of owner drivers who are based at 10 owned and operated branches throughout Australia, and utilising regional agents of a high quality only where necessary.

This allows us to uphold consistent delivery times and traceability of your consignments, as well as local representation for your customers, which we believe is so important.

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Technology.....

- **Track and Trace**
All consignments are tracked electronically throughout their life cycle in our network, with the information uploaded into our online tracking system for you to view.
- **Proof of Deliveries (PODs)**
High resolution scanned images of the PODs are available on our secure website (Mainchain).
- **Mainchain**
Mainchain is our 'one stop shop' for information. Mainchain searches all of Chemcouriers systems for information on international freight movements, logistics services and domestic freight.
- **Freman and Fremanweb**
FREight MANagement software enables you to:
 - * Produce consignment notes, labels and dangerous goods declaration certificates.
 - * Receive a quote using the easy to rate calculator.
 - * Use your packslip or reference number as the consignment note number for easy tracking.
 - * Create a pallet manifest and hire report that enables you to reconcile your pallets with Chemcouriers daily.
 - * VIP email option sends consignment details to the receiver including an instant link to our web tracking page.
 - * Electronically transmit consignment data directly into the Chemcouriers network prior to pick up.
- **On Issue – Web Based Customer Service Tool**
Service issues can be initiated electronically by the customer or proactively by Chemcouriers and are prioritised, allocated, tracked, completed and reported on.
 - * Decrease enquiry response time.
 - * Improve internal & external communication.
 - * Eliminate core problems & reoccurring issues.
 - * Report on issues for regular re-evaluation of service levels.
- **Key Performance Indicators (KPIs)**
Chemcouriers can provide a full range of Key Performance reporting options to assist with Management decision making.
- **Electronic Invoice**
You can receive your Chemcouriers freight invoice electronically via email. The invoice can be emailed regularly to up to two recipients.
The invoice is supplied in a Word or Excel format to enable easy reconciliation & export to other applications.

Other Services in the Group.....

- Local Metro Services in Main Centres
 - 3rd Party Logistics (New Zealand and Australia)
 - International Shipping
 - Container services/Devanning Services
 - Chemcouriers New Zealand
- Chemcouriers
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